



GRANDSTREAM
CONNECTING THE WORLD



3-Line Essential IP Phone

GRP2604 • GRP2604P

Part of the GRP series of Carrier-Grade IP Phones, the GRP2604 is an essential 3-line model designed with zero-touch provisioning for mass deployment and easy management. It features a sleek design and a suite of next-generation features including: 5-way voice conferencing to maximize productivity, integrated PoE (GRP2604P), full HD audio on both the speaker and handset to allow users to communicate with the utmost clarity, EHS support for Plantronics, Jabra, and Sennheiser headsets and multi-language support. The GRP series includes carrier-grade security features to provide enterprise-level security, including secure boot, dual firmware images and encrypted data storage. For cloud provisioning and centralized management, the GRP2604 is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. Built for the needs of on-site or remote desktop workers and designed for easy deployment by enterprises, service providers and other high-volume markets, the GRP2604 offers an easy-to-use and easy-to-deploy voice endpoint.



3 lines, 6 SIP accounts,
up to 3 call appearances



Supported by GDMS
which provides a
centralized interface
to configure, provision,
manage and monitor
Grandstream devices



Electronic Hook Switch
(EHS) support for
Plantronics, Jabra, and
Sennheiser headsets



Full-duplex speakerphone
with HD audio to
maximize audio quality
and clarity



Equipped with noise
shield technology and
AI noise reduction to
minimize background
noise



Dual switched auto-
sensing 10/100/1000
Mbps Gigabit Ethernet
ports with integrated PoE
(GRP2604P only)



Supports 5-way audio
conferencing for easy
conference calls



Enterprise-level
protection including
secure boot, dual
firmware images, and
encrypted data storage



Swappable faceplate
to allow for easy logo
customization

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| Protocols/Standards | SIP RFC3261, TCP/IP/UDP, RTP/RTCP, RTCP-XR, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, PPPoE, SSH, TFTP, NTP, STUN, SIMPLE, LLDP-MED, LDAP, TR-069, SNMP, 802.1X, TLS, SRTP, IPv6 |
| Network Interfaces | Dual switched auto-negotiation 10/100/1000 Mbps Ethernet ports, integrated PoE (GRP2604P only) |
| Graphic Display | 132 x 64 (2.7") backlit graphical LCD display |
| Feature Keys | 3 line keys with dual-color LED and support for 6 SIP accounts, 4 XML programmable context sensitive soft keys, 5 (navigation, menu) keys. 10 BLF keys, 8 dedicated function keys for: MESSAGE(with LED indicator), TRANSFER, HEADSET, MUTE, SEND/REDIAL, SPEAKERPHONE, VOL+, VOL- |
| Auxiliary Port | RJ9 headset jack (allowing EHS with Plantronics & Jabra & Sennheiser headsets) |
| Voice Codecs and Capabilities | Support for G.729A/B, G.711 μ a-law, G.726, G.722(wide-band), G.723.1, iLBC, Opus, in-band and out-of-band DTMF(in audio, RFC2833, SIP INFO), VAD, AEC, CNG, PLC, AGC, AJB |
| Telephony Features | Hold, transfer, forward, 5-way conference, call park, call pickup, shared-call-appearance(SCA)/bridged-line-appearance(BLA), downloadable phonebook (XML, LDAP, up to 2000 items), call waiting, call log (up to 800 records), off-hook auto dial, auto answer, click-to-dial, flexible dial plan, hot-desking, personalized music ringtones and music on hold, server redundancy and fail-over |
| HD Audio | Yes, HD handset and speakerphone with support for wideband audio |
| Base Stand | Yes, 2 angle positions available (39° & 45°), Wall Mountable (*wall mount sold separately) |
| QoS | Layer 2 QoS (802.1Q, 802.1P) and Layer 3 (ToS, DiffServ, MPLS) QoS |
| Security | Ordinary user and administrator level passwords based on SHA-256 and SHA-256 sess authentication, SIP authentication algorithms based on SHA-256, SHA-256 sess, SHA-512/256, SHA-512/256 sess, MD5 sess. AES security profile, SRTP, TLS call encryption, 802.1X media access control |
| Multi-language | English, Chinese, Korean, Japanese, German, Italian, French, Spanish, Portuguese, Russian, Croatian, and more |
| Upgrade/Provisioning | Firmware upgrade via FTP/TFTP / HTTP / HTTPS, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file |
| Power & Green Energy Efficiency | Universal Power Supply Input 100-240VAC 50-60Hz; Output +5VDC, 600mA; PoE: IEEE802.3af Class 2, 3.84W-6.49W; IEEE802.3az (EEE) (GRP2604P Only) |
| Temperature and Humidity | Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% Non-condensing |
| Package Content | GRP2604 phone, handset with cord, base stand, universal power supply (GRP2604 only), network cable, Quick Installation Guide, BLF Lables |
| Physical | Dimension: 214mm (L) x 206mm (W) x 68mm (H) (with handset) Unit weight: 790g; Package weight: 1100g for GRP2604P & 1150g for GRP2604 |
| GRP2604/GRP2604P Compliance | FCC: Part 15 Class B; FCC Part 68 HAC; CE: EN 55032; EN 55035; EN 61000-3-2; EN 61000-3-3; EN 62368-1; RCM: AS/NZS CISPR32; AS/NZS 62368.1; AS/CA S004; IC: ICES-003; CS-03; |